

11. Who is most responsible for assessment in an education or training organisation?

This will vary depending on the type of organisation or institution involved. Typically though, a Head of Department or Learning Programme Manager will have a formal responsibility for ensuring that the assessment system works well.

But everybody, from the learner to the CEO of the institution, has a role to play in sustaining the quality of assessment. At its best, assessment is a collective effort which draws on different gifts and roles. Used well, it contributes greatly to the general maintenance and growth of quality. However, assessment also requires specialised insights and skills, and it is essential in an institution of learning that some members of staff have critical expertise in assessment in specific learning areas.

[Answer to FAQ 11, The NQF and Assessment, the NQF Gateway]